**Adding multiple notification methods**

1. Go to www.dsoelectric.com and login to your SmartHub account. If the Smarthub login (Under 'My Account') Is not loading correctly, you can select 'Pay Online' (the blue button on the top right of the page) this will take you directly to the Smarthub login page, if you have not registered for SmartHub you will need to do so here. (You will need your account number to sign up as a new user.)
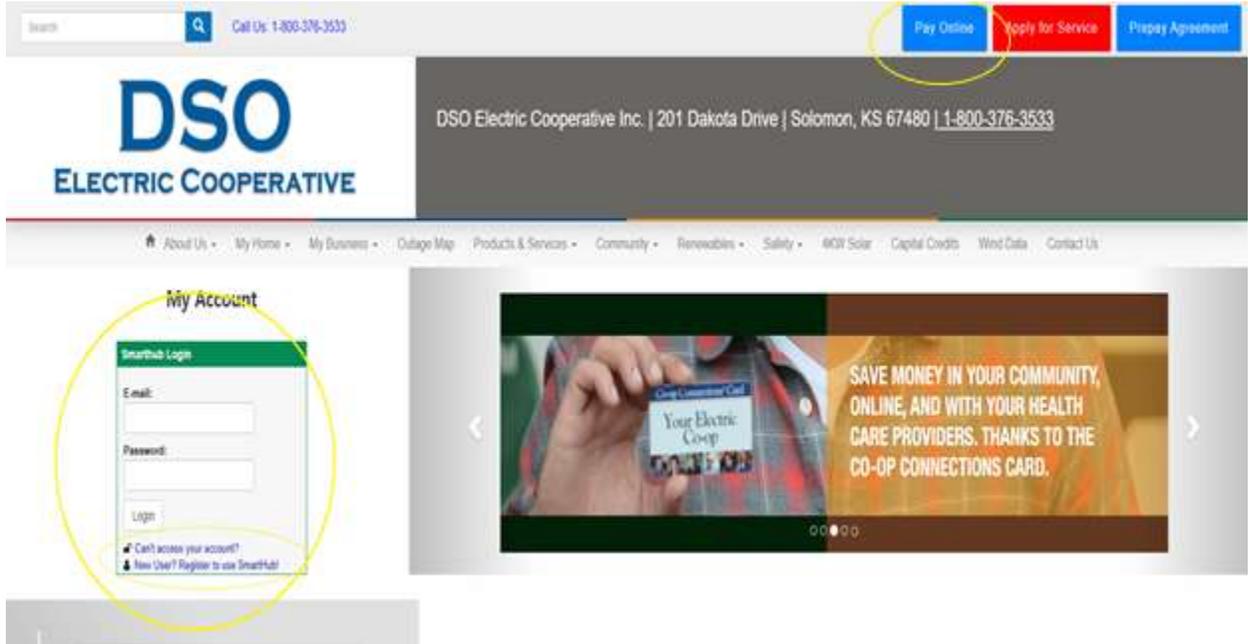


2. Once in SmartHub you will need to click on the "Notifications" tab. In the example below, we've already registered 2 mobile phones and 1 e-mail. Our system will only use 1 notification method by default. Continue to step 3 if you want notified via text message on multiple phones and/or multiple e-mails.

3. Select "Manage Notifications". This page allows you to navigate through our notification categories. In the example below we needed to added multiple text notifications to the 'On Demand' notification. By default, only 1 mobile device/e-mail address is checked. You will need to check all the contact methods that you want to be notified on. Then chose 'Save Settings'



4. If there is a checkmark near the Mobile number or E-mail address, then you'll see that notification turn to 'Multiple' and you'll now receive notifications on multiple devices.